Housing and Residence Life



1

INDEX

The Residential Community	4
Getting Ready	11
Policies and Procedures	22
Residence Hall Services	24
Campus Services	27
Important Dates	30



2

WELCOME TO DAVENPORT UNIVERSITY HOUSING AND RESIDENCE LIFE!

Davenport Housing and Residence Life is excited that you have decided to take advantage of all that Davenport has to offer by living on campus! We know that students who live on our campus are creating lifelong friendships, developing crucial life skills, becoming active in our community, and most importantly, succeeding academically.

Every student living on our campus is important, and the Center for Campus Life is dedicated to providing each student a living environments that is comfortable and conducive to academic excellence.

As you check into your hall, you will have the opportunity to meet your Housing and Residence Life Staff and fellow residents. Housing is more than just providing you a room to sleep in; it is an opportunity for you to become part of a thriving and engaging community.

Read the following pages for important information before your arrival!

Your Davenport University Housing and Residence Life Staff

Jeanne Lady, Director of Housing and Residence Life Kelly Patmore, Assistant Director of Housing and Residence Life <u>Residence Life Coordinators</u> Katie Zeits, South Hall Courtenay Heminger, Cook and Meijer Halls Kierna Brown, Panther Woods Apartments

Destyni Davis, Panther Ridge Apartments

4

RESIDENTIAL HISTORY

Cook Hall opened in Fall 2006, and Meijer Hall opened shortly thereafter in Fall 2007. To meet the increasing demand of students who wanted to live on campus, South Hall opened Fall 2009. As the demand for campus housing has increased, we have been able to meet those demands. In Fall 2015, Davenport gained control of Panther Woods Apartments, and in Fall 2016, we opened Building 1 of the Panther Ridge Apartments. In Fall 2017, we were able to add 2 more buildings to the Panther Ridge complex.

Most students living on campus will enjoy their own bedroom, while all have air conditioning, digital cable, and wireless internet. Students living in South, Cook, and Meijer Halls also have in-hall computer labs. Resident of South, Cook and Meijer Halls are required to have a meal plan. While students in the Panther Apartments are not required to have meal plans, many students choose to have one for the added convenience. Amenities of the different buildings are listed on the next page

ADMINISTRAVTIVE STAFF

Director of Housing and Residence Life

The Director is responsible for providing vision, leadership, and overall direction for Housing and Residence Life through management of residential facilities and programs/processes that intentionally create a safe, comfortable, and educationally purposeful environment focused on student learning and development.

Assistant Director of Housing and Residence Life

The Assistant Director of Housing and Residence Life oversees many aspects of Housing and Residence Life including occupancy management, room access, housing card support, billing, communication, and serves as a resource for student questions and concerns. The Assistant Director coordinates and participates in departmental initiatives including but not limited to, recruitment and training, programming, housing operations, and conduct.

FRESHMAN STUDENT HOUSING

A simple guide comparing our amenities in our freshman housing facilities



UPPERCLASS STUDENT HOUSING

A simple guide comparing our amenities in our freshman housing facilities





Quad Suites

2 full restrooms per suite. Showers have doors so no curtain needed

Cook Hall Quad Suites

1 full restroom per suite. You will have to provide a shower curtain

RESTROOM AND SHOWERS



Cook and Meijer Halls

1 full restroom per suite. You must provide a shower curtain

Panther Ridge Apartments

Full restrooms in each bedroom. You must provide a shower curtain

Panther Woods Apartments

Full restroom in each bedroom. You must provide a shower curtain and rod. Building 2 is slightly different. Please see the Panther Woods page for more information



South Hall Quad Suite

Kitchenette with microwave mini-fridge and sink

Cook Hall Quad Suite

Full kitchen with sink, full sized fridge, microwave, stove, and dishwasher

KITCHEN

0000 🗆

All our upperclass

housing units come

with full kitchens!

Each kitchen has a full

sized fridge,

microwave, stove,

oven and ample

storage space. If

cooking isnt your thing

vou also have access

to meal plans



Both Cook and South Hall have similar laundry facilities. There are two laundry rooms located in each building, each on the second and third floors. Laundry can be paied for in Panther Dollars (which can be loaded onto a housing access card) or in guarters.



South and Cook halls come with computer labs in each building along with heat and air conditioning that each suite can control. There is a digital cable in each suite (including the bedrooms) and wireless internet throughout the building

LAUNDRY



Cook and Meijer

Both Cook and Meijer halls have two laundry rooms. Laundry can be paid for in Panther Dollars (which can be loaded onto a housing access card) or in quarters.

Panther Woods and Ridge

Panther Woods and Ridge have washer and dryer in-unit and do not require payment

OTHER AMENITIES



Cook and Meijer Halls come with computer labs in each building, along with easy access to classes and the academic building. All campus suites come with heat and air conditioning that each suite can control. Digital cable is available in each bedroom and living area, and wireless internet is enabled throughout the building.

IN-BUILDING STAFF

Residence Life Coordinator

The Residence Life Coordinators (RLCs) are full-time professionals who live in South and Cook Hall. RLCs manage the day-to-day operations of the residential community. This position includes supervision, student development, and housing functions in an effort to provide a residential environment reflective of the University's values. RLCs coordinate and participate in departmental initiatives including, but not limited to: Resident Assistant recruitment and training, programming, housing operations, and conduct. RLCs also participate in an on-call duty rotation for after-hour crisis response on campus and assist with other departmental committees and initiatives as assigned.

Resident Assistants

A Resident Assistant (RA) is a student leader and staff member living throughout DU's residential community. RAs are carefully selected and trained. Their job is to assist residents in adjusting to community living and Davenport University. RAs are a source of information about activities, events, and policies. They assist residents with roommate conflicts, homesickness, academic concerns, and work to promote a sense of community among residents.

Front Desk Staff

The Front Desk/Public Safety Dispatch is located in South Hall. The student staff, supported by Public Safety, act as a resource for students who may have questions. They assist daily operations of Housing and Residence Life. The front desk is open 24 hours a day. To reach the Front Desk, call **616-732-1111**.

When moving into a residential community at Davenport University, a student becomes part of a unique group. The community is made up of a group of diverse individuals who are here to pursue common educational goals and to share a wide variety of experiences. Below, an outline is provided of student rights and responsibilities as it pertains to living in this community

OUR SHARED COMMUNITY

In choosing to live in a residential community at Davenport University, you have entered into a community of peers, in which

- Students live together in a suite or apartment
- Students need to study and rest
- Students are challenges to balance their needs for privacy with the presence of roommates, suitemates, and their guests and visitors
- Students are challenged to explore the right to rest, relax, and socialize while not infringing upon the rights of others.

RESIDENT RIGHTS

Rights: In Davenport University Housing and Residence Life, Students have the right to:

- A clean, safe, and secure living environment
- A reasonably peaceful place to sleep and study
- Host a guest as long as all policies are followed
- Choose personal means of recreation and relaxation
- Address behaviors that infringe upon one's rights
- The assistance of a University staff member, should a problem arise
- Know what is acceptable and not acceptable in the residence halls and apartments
- Have access to a variety of programs, support systems, and involvement opportunities
- Be free from intimidation, physical and emotional harm, and all forms of harassment
- Live according on one's own unique values, beliefs, orientations, and preferences, as long as they do not unduly interfere with the rights of others

RESIDENT RESPONSIBILITIES

In Davenport University Housing and Residence Life, Students have the responsibility to:

- Respect the rights of others
- Keep their rooms, suites, and apartments clean (including common areas and bathrooms)
- Let roommates and suitemates know of preferences for sleep, study, and work
- Discuss visitation in common areas, the hours it is acceptable to have guests, and appropriate behavior
- Know and abide by the policies, regulations, and laws of the State of Michigan, the local municipality, and Davenport University
- Examine and regulate one's own behavior, as well as be respectful and mature if others disagree with that behavior.
- Notify community members or staff of any problem in a timely manner and cooperate to find a solution
- Read the information in the Student Code of Conduct, the Housing Agreement, and the Housing and Residence Life Handbook



LIVING WITH ROOMMATES AND SUITEMATES

Every student in housing has suitemates, while some may have roommates. Open communication, respect, flexibility, and trust, along with showing recognition for another's feelings and needs are crucial to successful roommate relationships. The shared experience of roommates and suitemates adds to the growth and development of a student and assists in the transition to the Davenport University community. Here are some things to remember when sharing living space with others:

- Limit Personal Belongings Roommates and suitemates should discuss and agree upon items to bring and maintain in the common areas. Check the list of prohibited items on page 23 to make sure that these are not brought into the residential communities. Roommates and suitemates should talk about sharing items and set up ground rules before arriving to campus.
- Seek Help If an issue arises, first attempt to address the it individually. If this is unsuccessful, see out the assistance of an RA. The RLC, respective to each student's building, can also be used as a resource for difficult issues.
- **Communicate in Person** Do not communicate concerns via text message, e-mail, social media, or notes left in the room. Do NOT post frustrations or concerns on social media sites.
- **Recognize that Space is Shared** and individuals have an impact on the space
- A Resident's Right to Sleep or Study supersedes the right to socialize and entertain



ROOM CONFLICTS

Residence Life staff will work with students that experience roommate issues through a variety of formats. These include the following:

Roommate Agreement - Residents will complete a roommate agreement provided by and discussed with the Resident Assistant at the beginning of the year. This document helps formulate discussions on typical roommate concerns and provides assistance in establishing boundaries, space utilization needs, and requirements. Topics discussed include:

- Noise levels in the room during study and sleep
- Bed Time
- Room Décor
- Personal Routines
- Guest Preferences
- Window, Heat, and Air Conditioning Use
- Cleanliness
- Relationship Expectations
- Personal Items
- Privacy

Mediation - Resident Assistants are trained in mediation, offering advice, support, and assistance. As needed, RLCs are also available upon student request.

Community Standards - Students may report violations of community standards by seeking the assistance of Housing and Residence Life. Housing and Residence Life has an educational process that communicates standards of conduct which emphasizes wise decision making and appropriate behavior to hold students accountable.

Moving to Davenport University is exciting, but it takes some preparation. To help you, students and staff have created the following lists of items that you may want to bring. The items on this page are some of the recommended items for all campus residents.

PERSONAL CARE ITEMS

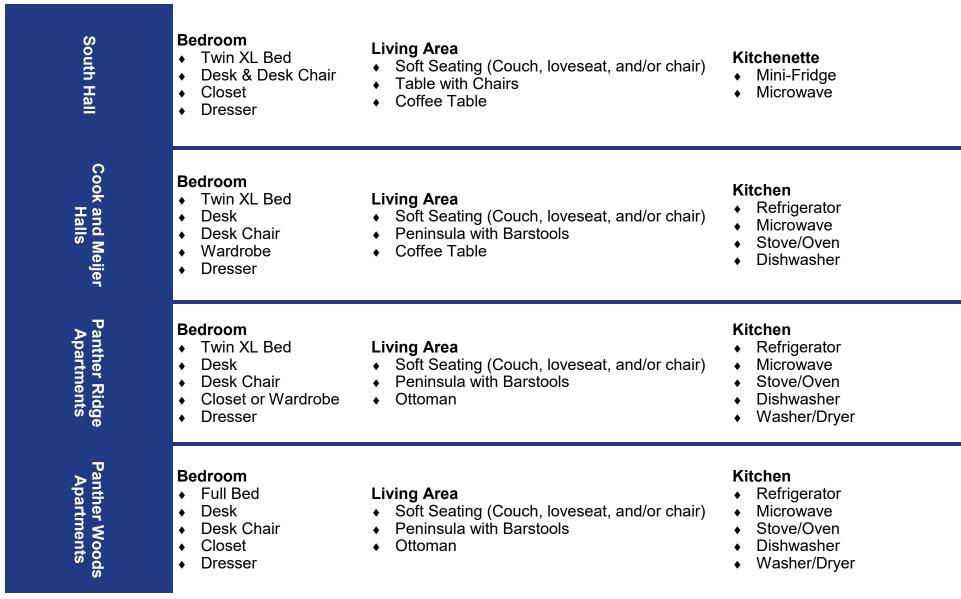
- Shower Caddy
- Suction Hooks or Shower Shelf
- Toilet Paper
- Facial Tissue
- Hangers
- Hand Soap
- Body Soap or Body Wash
- Shampoo and Conditioner
- Razors
- Toothbrush and Toothpaste
- Lotion
- Deodorant
- Brush and/or Comb
- Hair Dryer, Blow Dryer, or any other Hair Appliances
- First Aid Supplies
- Insurance Information
- Driver's License
- Social Security Card or Passport (if you plan on getting a job)

SCHOOL SUPPLIES

- Backpack or Messenger Bag
- Notebooks
- 3-Ring Binders
- Index Dividers
- Three Hole Punch
- Loose-Leaf Notebook Paper
- Pens and Pencils
- Highlighters
- Markers
- USB Drive
- Calendar or Appointment Book
- Ruler
- 3x5 Index Cards
- Stapler and Staples
- Sticky Notes
- Paper Clips
- Tape
- Glue
- Folders
- Calculator

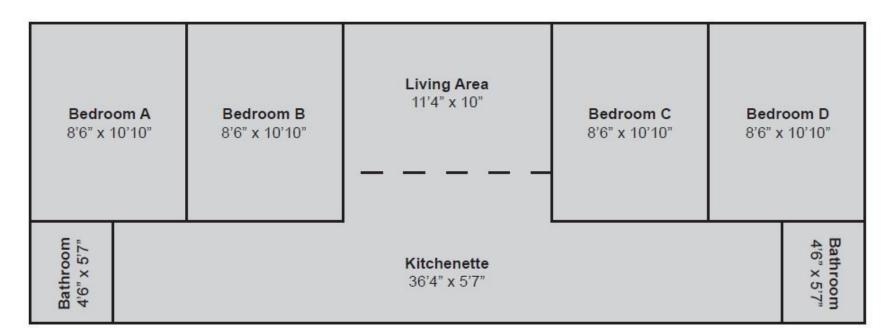
Each residence hall and apartment comes fully furnished for your convenience. Each suite has a kitchen or kitchenette for convenience. Listed below is what's included for each building.

WHAT FURNITURE AND APPLIANCES ARE INCLUDED?



SOUTH HALL QUAD

Welcome to South Hall! Most incoming first-year students will live here! See the graphic below for room dimensions and a recommended packing list. For bigger items, be sure to discuss with your suitemates so you don't have multiples of items your room doesn't need.



ITEMS TO BRING

- Extra-Long Twin Sheets
- Pillow & Pillowcase
- Blanket and/or comforter
- Mattress Pad
- Towels and Washcloths
- Bath Mat

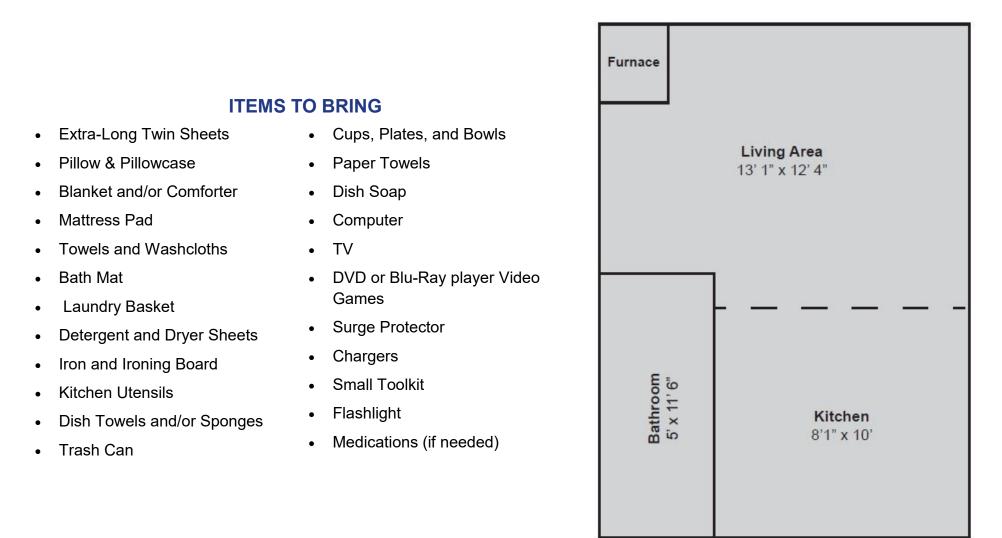
- Laundry Basket
- Detergent and Dryer Sheets
- Iron and Ironing Board
- Kitchen Utensils
- Dish Towels and/or Sponges •
- Trash Can

- Cups, Plates, and Bowls
- Paper Towels
- Dish Soap
- Computer
- TV
- DVD or Blu-Ray player

- Video Games
- Surge Protector
- Chargers
- Small Toolkit
- Flashlight
- Medications (if needed)

SOUTH HALL SINGLE

While most first-year students will live in Quad suites, we do have a limited number of Single Suites available for students that need them. If you feel like you need a Single Suite, contact our Student Access Coordinator at 616-554-5184 or email at studentaffairs@davenport.edu



COOK AND MEIJER QUAD

Bedroom

13' x 9' 2"

Kitchen

10' 10" x 9' 2"

Welcome to Cook and Meijer Halls! These halls hold a mix of incoming first-year students, transfer students, and returning students. Cook and Meijer offer the convenience of being located in the center of campus, while still having the independence of apartment-style living. Cook and Meijer suites contain full kitchens (stove, oven, refrigerator, microwave, and dishwasher), and easy access to laundry rooms, study lounges, and social spaces.

ITEMS TO BRING Extra-Long Twin Sheets Pots and Pans Bedroom Lamp for bedroom (Cook Hall) Cups, Plates, and Bowls • 12' 5" x 9' Pillow & Pillowcase Paper Towels Blanket and/or Comforter **Dish Soap** Living Area Mattress Pad Computer 14' 11" x 19' 3" ΤV **Towels and Washcloths** Bedroom DVD or Blu-Ray player Bath Mat 12' 5" x 9' Laundry Basket Video Games **Detergent and Dryer Sheets** Surge Protector • Iron and Ironing Board • Chargers Kitchen and Cooking Utensils Small Toolkit • Bedroom Dish Towels and/or Sponges Flashlight ٠ 12' 5" x 9' Bathroom Trash Can Medications (if needed) • 8' 10" x 7' 11"

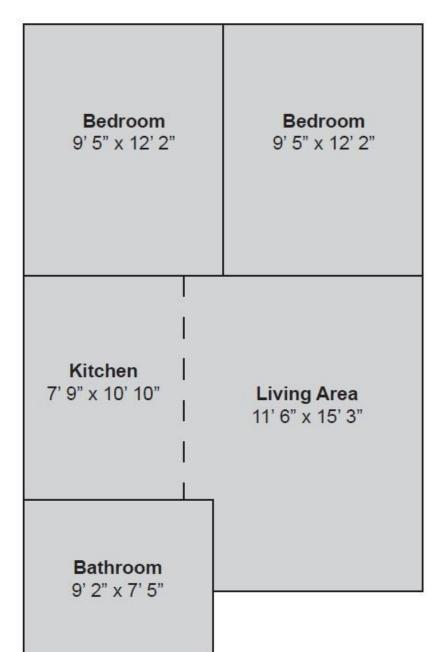
COOK AND MEIJER DOUBLE

Cook and Meijer Halls also have rooms available that are designated for 2 students. They still have the full kitchen the Quad Suites have (stove, oven, microwave, refrigerator, and dishwasher), but allow just one other suitemate.

ITEMS TO BRING

- Extra-Long Twin Sheets
- Lamp for bedroom (Cook Hall)
 Cups, Plates, and Bowls
- Pillow & Pillowcase
- Blanket and/or Comforter
- Mattress Pad
- Towels and Washcloths
- Bath Mat
- Laundry Basket
- Detergent and Dryer Sheets
- Iron and Ironing Board
- Kitchen and Cooking Utensils
- Dish Towels and/or Sponges
- Trash Can

- Pots and Pans
 Cups, Plates, and Bowl
 Paper Towels
 Dish Soap
 Computer
 TV
 DVD or Blu-Ray player
 Video Games
 Surge Protector
 Chargers
 Small Toolkit
- Flashlight
- Medications (if needed)



COOK SINGLE

Cook Hall has a limited number of Single Suites available students that need them. If you feel like you need a Single Suite, contact our Student Access Coordinator at 616-554-5184 or email at studentaffairs@davenport.edu

ITEMS TO BRING

٠

.

.

٠

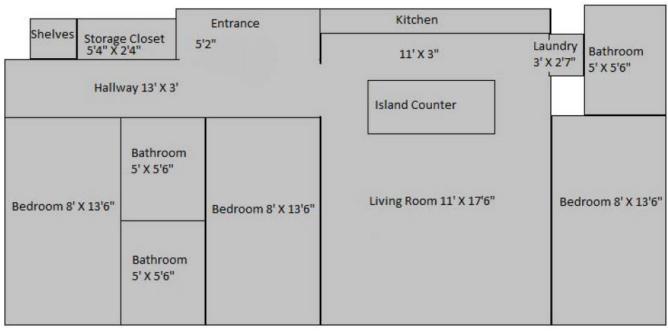
.

 Pots and Pans **Extra-Long Twin Sheets** Lamp for bedroom Cups, Plates, and Bowls ٠ Living Area Bedroom 9' 7" x 11' 5" 8' 10" x 12" Pillow & Pillowcase Paper Towels • Blanket and/or Comforter Dish Soap ٠ Mattress Pad Computer **Towels and Washcloths** TV • Bath Mat DVD or Blu-Ray player ٠ Laundry Basket Video Games • **Detergent and Dryer** Surge Protector ٠ Sheets Chargers • Iron and Ironing Board Small Toolkit • Kitchen Kitchen and Cooking 5' x 9' Flashlight ٠ 11' 9" x 6' 8" Utensils Medications (if needed) • Dish Towels and/or N Sponges Trash Can

Bathroom

PANTHER RIDGE

Panther Ridge is one of our apartment complexes, open to returning and transfer students. It is located within walking distance to campus, and provides the independence of apartment living while still being close enough to enjoy the conveniences of campus. This complex has 3- and 4- bedroom apartments, with bathrooms located in each bedroom. While the floor plan or each apartment differs, the room dimensions remain similar. Each kitchen features stove, oven, refrigerator, microwave and dishwasher.



ITEMS TO BRING

- Extra-Long Twin Sheets
- Pillow & Pillowcase
- Blanket and/or comforter
- Mattress Pad
- Towels and Washcloths
- Bath Mat

- Laundry Basket
- Detergent and Dryer Sheets
- Iron and Ironing Board
- Kitchen Utensils

•

- Dish Towels and/or Sponges
- Trash Can

- Cups, Plates, and Bowls
- Pots and Pans
- Paper Towels
- Dish Soap
- Computer
- TV

- DVD or Blu-Ray Player
- Video Games
- Surge Protector
- Chargers
- Small Toolkit/Flashlight
- Medications (if needed)

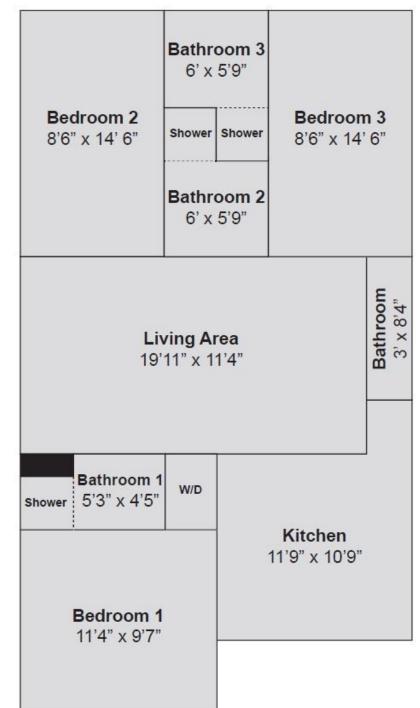
PANTHER WOODS APARTMENTS

Panther Woods is one of our apartment complexes, open to returning and transfer students. It is located within walking distance to the Farmer's Athletic Complex, but requires a car to get to the main campus. Each apartment features a full kitchen with stove, oven, dishwasher, microwave, and refrigerator. Most apartments have private bathrooms (in each bedroom) and another in the living area for guests.

ITEMS TO BRING

- **Full Size Sheets** .
- Lamp for bedroom (Cook Hall) Cups, Plates, and Bowls .
- Pillow & Pillowcase
- Blanket and/or Comforter
- Mattress Pad
- **Towels and Washcloths**
- Shower Curtain Rod
- Bath Mat .
- Laundry Basket .
- Detergent and Dryer Sheets
- Iron and Ironing Board .
- Kitchen and Cooking Utensils .
- Dish Towels and/or Sponges
- Trash Can

- Pots and Pans
- Paper Towels •
- **Dish Soap**
- Computer
- TV •
- DVD or Blu-Ray player
- Video Games
- Surge Protector
- Chargers ٠
- Small Toolkit
- Flashlight •
- Medications (if needed) •



Davenport University Housing and Residence Life prioritizes safety when it comes to our residents. Because of this fact, there are belongings that we request you leave at home.

ITEMS TO LEAVE AT HOME

- Alcohol or Drugs (including paraphernalia)
- Weapons
- Fireworks
- LED rope lights
- Candles
- Laser pointers
- Hover boards
- Pets
 - Fish in a tank that is 10 gallons or less are okay)
- Items that may obstruct doorways
- Any items requiring holes in the wall
- Appliances with open heating elements, including:
 - Toasters
 - Hot Plates
 - Space Heaters
- Additional furniture is not recommended
- Self-Stick Wall Paper

A NOTE ABOUT ANIMALS

We love animals, but we ask that you leave your furry loved ones at home. However, you may see some people around campus with animals. Here are some reasons why:

- Local residents are welcomed to walk their animals on-campus.
- Residence Life Coordinators are allowed to have animals in their apartments.
- Some animals are on campus due to an approved accommodation related to a disability.

If you don't have documented approval from the Center for Campus Life, we ask that your animal remain off-campus.

POLICIES AND PROCEDURES

POLICIES AND PROCEDURES

It is important that you know what standards and expectations you will be held accountable to while living on campus at Davenport. Below is a snapshot of some of the policies and procedures. The full policies can be found in the Housing and Residence Life Handbook.

ALCOHOL

prohibited by Davenport University on all University property regardless of age. Students who are at least 21 years of age and reside in Panther Woods or Panther Ridge Apartments may consume or store alcohol in the privacy of their apartment. Please see the Housing Handbook for the full details of this policy.

CANDLES

Candles with or without a wick, incense, and other objects with open flame are prohibited

SMOKING AND TOBACCO

Tobacco use of all types (including smokeless and vapes) is prohibited in all Davenport facilities. Designated tobacco use areas check in. This card will be used to access your building, and in the exist 25 feet outside of each building.

WEAPONS

Possession, use, control, or distribution of any firearms or any other weapons on University premises or at a University function is strictly prohibited.

LOCK OUTS

Residents are responsible for keeping keys with them at all times, but we understand mistakes happen. If a resident is locked out, they may contact the front desk, a Resident Assistant, or Public

GUESTS

The use, possession, or sale of alcoholic beverages by students is A guest is defined as any person who is not an assigned occupant of a residential community. All roommates must agree in order to allow overnight guests. When roommate conflicts arise over guests, the needs of the residents take precedence over the needs of the guest(s). A guest may stay a maximum of three consecutive nights and no more than 6 nights per semester.

> Guests of residents in South Hall must check in at the South Hall Front Desk. All guests must remain with their hosts for the duration of their stay in the Residence Halls or Apartments.

KEYS AND KEY CARDS

All residents will be issued Key Cards (the Housing Card) upon Residence Halls, will act as your room key. The apartment residents are issued hard keys for their apartments.

Residents are not allowed to let anyone else use their key or card to gain entry into the building. Loaning building access to another individual is not permitted and violators are subject to sanctions.

ROOM CHANGES

We try our best to match you with roommates we think will work best, but we're not perfect. No room changes are permitted during the first 2 weeks of a semester, nor during the last 2 weeks of a semester. Outside of that time, please work through your RLC to request a room change. RAs may not grant room changes.

RESIDENCE HALL SERVICES

RESIDENCE HALL SERVICES

Our residence halls and apartments are packed full of services and conveniences. Listed here is just a small portion of what we provide on campus for our residential students

CABLE

Each room is equipped with cable, including HBO channels. Residents are responsible for providing their own television and cable cords. Since our cable is digital, TVs must be equipped with QAM tuners to access the full range of channels and programming.

COMPUTER AND DEVICE NETWORKING

All of the residential communities have internet connections in the rooms, via wired Ethernet and/or wireless access. Davenport provides ResNet service and does not allow personal networking equipment as these may create network disruptions or security issues.

Users of ResNet must adhere to the Acceptable Use policy found in the Student Code. All residents must register their computers and wired/wireless devices. Learn more about the process at www.davenport.edu/wifi

COMPUTER LABS

In addition to the computer labs in the academic building, residents in South, Cook, and Meijer Halls have computer labs located ditional cost. in their halls!

EMAIL

All Davenport students will be issues a PantherMail email address. Email is the official method of communication by University departments, including housing. Any official correspondence from the University will be sent to a student's PantherMail account.

KEYS AND KEY CARDS

All residents are provided a Davenport University Housing Card upon check in. This Card acts as your key to your residential building, and in the case of South, Cook, and Meijer Halls, it is also your room key. Residents of Panther Woods and Panther Ridge will also be issued keys to their apartments. Residents are not permitted to let anyone else use their key or Housing Card to gain entry into a building. If a Housing Card is lost or stolen, it can be replaced for \$25 in the Center for Campus Life. Replacement apartment keys are \$100. Housing Cards are to be used for the duration of your time in University Housing.

LAUNDRY

The residence halls have laundry facilities with washers and dryers. The cost is \$1 per wash and \$1 per dry. Students can access the laundry machines using either Panther Dollars (which can be loaded onto the Housing Card via DUposit) or quarters. Laundry machines are available on a first-come, first-served basis. If laundry is left for over 48 hours, it may be donated. Laundry in Panther Woods and Panther Ridge is available in each apartment at no ad-

LOFTS

Lofts are available for rent during move-in on a first-come, firstserved basis. The lofts provided are the only lofta permitted in University Housing. There is a non-refundable \$25 per year charge for renting a loft kit. Lofts are not available for rent in Panther Woods or Panther Ridge.

RESIDENCE HALL SERVICES

Our residence halls and apartments are packed full of services and conveniences. Listed here is just a small portion of what we provide on campus for our residential students

MAIL

All mail for on-campus residents (which includes Panther Woods and Panther Ridge) will be handled through the Mail and Copy Center located on the lower level of the Academic Building. Students will be notified via email for packages, but not for general mail (letters, magazines, etc.), and will need to show identification upon pick up. On weekdays, the mail is usually delivered by 3:00p.m. There is no mail delivery on weekends. The mailing address for all residential students is as follows:

MAILING ADDRESS

Student Name Residence Hall Name and Room 6191 Kraft Ave. SE Grand Rapids, MI 49512

SAMPLE

Pounce Panther South Hall 101 6191 Kraft Ave. SE Grand Rapids, MI 49512

PARKING

All students are allowed to bring a car to campus at no cost with a valid parking permit. Register online at parking.davenport.edu

ROOM FURNISHINGS

Rooms are furnished with a bed, dresser, desk, chair, and closet space or wardrobe. Furniture must remain in student room at all times. Housing and Residence Life staff may prohibit personal furnishings that are considered too large, potentially dangerous, or present a health concern



CAMPUS RESOURCES

CAMPUS RESOURCES

Below is an overview of just SOME of the services available to you here on Davenport's campus. There is a larger list in the Housing and Residence Life Handbook (located on the Housing and Residence Life webpage), or feel free to browse the larger Davenport University website to get the full overview of all we have to offer.

ACADEMIC ADVISING

Davenport University's academic advisors are here to assist you in various ways, whether scheduling classes for the next year, or helping determine which degree path to pursue. For more information, visit www.davenport.edu or call 866-383-6548

ACCOUNTING

The Bursar's Office can be contacted in regards to your PantherOne Card (not to be confused with your Housing Card), student refunds, and how to pay for your education. You can contact them by calling 800-266-6158 or emailing duar@davenport.edu. Reminder: You must have paid your balance in full or have a payment plan set up before you are allowed to move into your room.

BOOKSTORE

The bookstore, located in the main lobby of the academic building, is your one-stop shopping destination for all your school needs: textbooks, school supplies, backpack, electronics, laptops, and even scrub and medical supplies! You can also grab some DU swag or a quick snack while you're there. You can contact the bookstore at 616-554-4767 or shop online anytime at DUspirit.com

THE CENTER FOR CAMPUS LIFE

The Center for Campus Life (CCL) includes many different departments that directly work with students. Along with Housing and Residence Life, the CCL houses Student Life, Student Conduct and Care, Student Access, the Volunteer Center, and the Student Ombudsman. For more information, visit www.davenport.edu/ campus-life or call 616-554-5095

DEPARTMENT OF PUBLIC SAFETY

The Department of Public Safety is available 24 hours a day, 7 days a week, 365 days a year. They are here to ensure safety and security and can assist students with parking, jumping car batteries, incident reporting, and other security related services. For more information, visit www.davenport.edu/risk-management/ security-services, or call 616-554-5041 or 616-446-7098

FINANCIAL AID

The Office of Financial Aid is a team of individuals well versed in the forms and rules of the financial aid process. If you have any questions regarding what kind of aid is available and how to qualify, these are the people to see! More information can be found at www.davenport.edu/financial-aid or by calling 616-732-1130

IMPORTANT DATES

IMPORTANT DATES

NEW STUDENT MOVE IN

New freshmen residents will be assigned a move in time **on Thursday, September 1**.

RETURNING STUDENT MOVE IN

Returning and transfer students will be assigned a move in time **on Friday, September 2.**

FALL CLASSES BEGIN

Tuesday, September 6

THANKSGIVING BREAK

Wednesday, November 23-Sunday November 27

Student to not have to move out during this time, but dining and other campus services will close.

WINTER BREAK

Friday, December 16 Halls and apartments close at 5:00pm

HALLS REOPEN

Sunday, January 8 Halls and apartments open at 1:00pm

WINTER CLASSES BEGIN

Monday, January 9

SPRING BREAK

Friday, February 26-Sunday, March 4

Student to not have to move out during this time, but dining and other campus services will close.

RESIDENCE HALLS CLOSE

Friday, April 28 Halls and apartments close at 5:00pm

