

Health and Human Service Case Management

COLLEGE OF HEALTH PROFESSIONS

Develop skills to help patients navigate the health care system and obtain quality care.

Become a valuable patient advocate by obtaining a degree in health and human service case management (HHCM). Learn how to assess, plan, implement, coordinate, monitor and evaluate the options available to meet client and patient needs across the continuum of care.

Davenport University's degree program will prepare you to sit for industry exams such as the Commission for Case Manager Certification – Certified Case Manager (CCM) national exam and the Human Services-Board Certified Practitioner Exam (HS-BSP) through the Center for Credentialing and Education.

You can use a degree in HHCM in a variety of settings, including patient advocacy, crisis support, third-party administration, community-based health care organizations and rehabilitation facilities. Davenport's degree programs will prepare you to work in a variety of job functions, such as a residential care manager, case management technician or health insurance case manager.

Take your HHCM degree to the next level through Davenport's 3+2 pathway programs to occupational therapy or mental health counseling. These expedited pathways allow you to graduate with both your undergraduate HHCM degree and a master's degree in just five years. You'll begin your career in occupational therapy or mental health counseling one year earlier — saving time and money!

Experience the Davenport difference:

- Enjoy convenient, in-person or 100% online classes through our innovative Global Campus.
- Learn from credentialed faculty who have diverse backgrounds with real-world experience.
- Prepare for industry exams.
- Save time and money by combining your bachelor's and master's degrees into a single five-year program.



Credentialed faculty



Competitive grants and scholarships



Online or on campus



Industry exam preparation



Want to know more?

Point your smartphone camera to this QR code to visit the program website.

Program Pathway



*Information obtained from the U.S. Bureau of Labor Statistics. Estimated salary and experience are accounted for.

Career title examples:

- Patient Advocate
- Disability Examiner
- Case Manager

Bachelor of Science in Health and Human Service Case Management (120 credits)

davenport.edu/HHCM

Learn how to assess, plan, implement, coordinate, monitor and evaluate the options available to meet client needs across the continuum of care. Courses focus on advocacy, communication and resource management, and promote quality and cost-effective interventions and outcomes for patients. Optional specialties include Family/Life Skills Psychology (18 credits) or Medical Assisting (13 credits).

Health & Human Service Case Management: Completion (120 credits minimum)

davenport.edu/HHCM_Completion

The HHCM Completion program is designed for current associate degree nurses, licensed practical nurses, or allied health professionals such as respiratory therapists, occupational therapy assistants, physical therapy assistants, medical assistants, and mental health or social work technicians/assistants. This program will prepare graduates for career advancement in the area of case management.

- · Family Outreach Coordinator
- Occupational Therapist
- · Mental Health Counselor

HHCM Post-Baccalaureate Certification (20-22 credits)

davenport.edu/HHCM_PBC

The HHCM certificate program is designed for working professionals who have obtained a bachelor's degree in a science-, health- or psychology-related profession and want to pursue or advance their career as a case manager.

HHCM, BS / Occupational Therapy, MS (168 credits)

davenport.edu/HHCMtoOT

Accelerate your college education and start your career sooner with our HHCM to occupational therapy degree pathway. Complete both degrees in just five years — a year sooner than Davenport's traditional occupational therapy accredited program.

HHCM, BS / Mental Health Counseling, MS (157 credits)

davenport.edu/HHCMtoMHC

Take your HHCM degree to the next level through Davenport's 3+2 pathway program to mental health counseling (MHC). This expedited pathway allows you to graduate with both your undergraduate HHCM degree and a master's degree in MHC in just five years. You'll begin your career in mental health counseling one year earlier — saving time and money! This pathway combines the skills from a degree in HHCM — such as guiding and facilitating treatment — with advanced patient counseling.