

EMPLOYER HANDSHAKE TROUBLE SHOOTING FAQ

Which browsers work best for Handshake? Google and Firefox are the best platforms to access your approval.

I did not receive my Handshake email. The email from Handshake may be in your spam box. So please monitor your inbox and spam box.

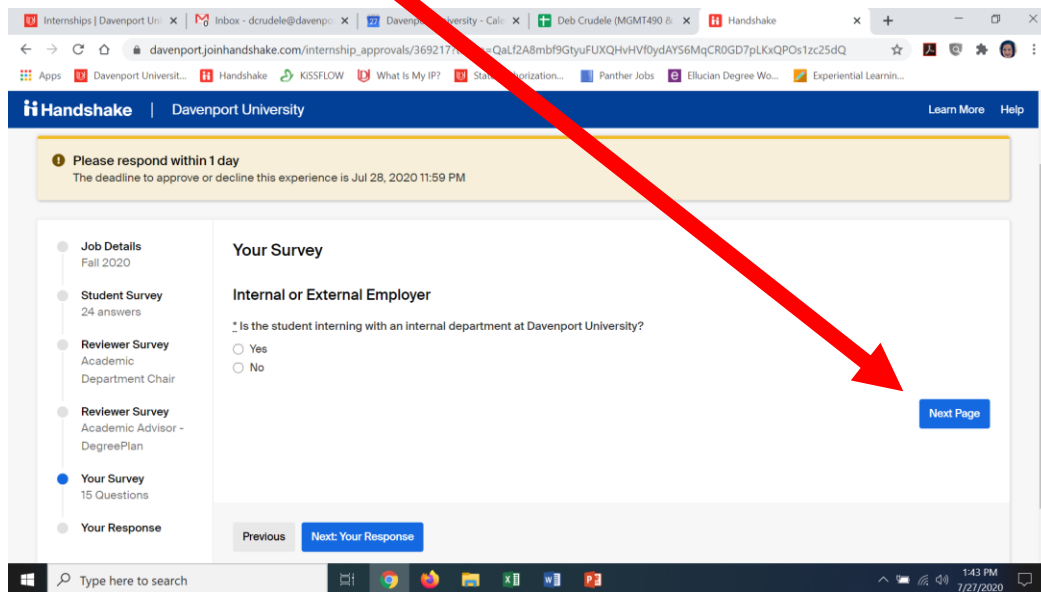
Whom will the email come from? Handshake@notification.joinhandshake.com

What will be in the subject line? Experience requested by your intern's name.

How long should it take before I receive my email? Between 5 and 10 business days, however, it may arrive sooner.

How do I complete my approval for my intern?

Please answer each question and select **Next Page** to move through the entire survey. This should take 15 to 20 minutes to complete.



At the end of the survey, you will enter your Company Name, your name, date, and click next page button. At this point, select the **Approve internship** button at the bottom of the page. You will receive a message that you have submitted your approval successfully.

